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Consumer Advisory

Tennessee Consumers Affected by NuStar Termination Urged to Seek Alternative Provider

Nashville, Tennessee – The Tennessee Regulatory Authority (TRA) advises customers of NuStar Communications to consider shopping for an alternative provider of pre-paid local telephone services if they are located in the BellSouth region.

The TRA was recently notified that NuStar's pre-paid telephone services would be terminated in the BellSouth region and that close to 435 customers across Tennessee would be affected.

Customers may or may not have been notified by the company in advance of the termination, however, the TRA advises those who have not moved their service to another provider to do so immediately.

Local pre-paid telephone services can be purchased at a variety of quick-service retail locations, such as convenience stores, gas stations, and drug stores.